

Terms and Conditions

By purchasing plants from Readyhedge Ireland Ltd you are entering into a legally binding agreement with us on the terms shown below. We advise you to read and understand these terms because they affect your rights and liabilities.

1. Definitions

- **Goods** mean the plant or sundries that Readyhedge Ireland Ltd will supply in accordance with these terms and conditions.
- **Contract** means the contract for the sale and purchase of the goods.
- **The website** means our presence on the World Wide Web, accessed currently via the address.
- **The seller, Us or We** means Readyhedge Ireland Ltd. Our registered office is at Deerpark, Streamstown, Mullingar, Co Westmeath, Ireland.
- **Client, Customer or You** means the person who accepts the contract with Readyhedge Ireland Ltd.
- **Delivery Area** means only addresses within Ireland's 32 counties excluding offshore Islands.

2. Basis of Sale

When the order is accepted an agreement has been made between you and us for the supply of the Goods in accordance with the terms and conditions set out here.

The price and description of the Goods are set out on the order page within the website.

We try to give you a clear idea of the nature of the plants we are selling. However plants may sometimes vary in size, shape and colours between different specimens. The information, illustrations and descriptions are for guidance only.

Plant sizes are approximate. Plants grow individually and whilst we make every effort to ensure that all plants supplied are at least the minimum of the size range we indicate, occasionally plants are slightly smaller, especially if ordered at the beginning of a growing season. Equally, sometimes plants are taller than indicated, especially if ordered at the end of a growing season.

3. Order details

Orders will normally only be accepted at our discretion, if the Goods are available, if you are based in our delivery area and your credit or account card is authorised for the transaction. If after we have received your order, we discover the plants are unavailable we will try to source them but reserve the right to cancel the order.

The quality, quantity and description of Goods will be as per those set out in your order.

4. Price

Our charges for packaging and delivery are included in the price shown on the website. Orders worth less than €150.00 will be delivered at cost of post or courier – Please ask for delivery cost.

5. Payment

We will charge your credit or account card upon receipt of your order. We accept no liability if delivery of the Goods is delayed by the supply of incorrect payment details.

If we cannot gain full payment for the Goods when the order is placed we can cancel the Contract and delivery.

We will take all reasonable care over the safekeeping of all information provided for your order but cannot be held responsible for any loss that you may suffer if unauthorised access to any data, including your credit card data, occurs when you are accessing or placing an order on our website.

6. Delivery

Delivery will be made to the address given with your order, please ensure this is accurate and please also be clear as to where you would like the Goods left if you are out when we deliver. We cannot accept any liability for incorrect delivery instructions or damage to the Goods as a result.

If delivery is delayed for reasons beyond our control, we will contact you to agree on a new delivery date.

7. Risk & Ownership

You become responsible for the Goods at the time they are delivered to you, so any subsequent loss or damage is your own responsibility.

8. Returns & Cancellations

We inspect plants carefully before dispatch but accept that very occasionally things may go wrong. Perhaps they have been damaged during delivery, or even are the wrong plants! The Goods may be returned if they are not what was ordered but agreement must be secured from Readyhedge Ireland Ltd at info@readyhedge.ie before any return takes place.

Complaints regarding bad condition of plants must be made immediately to info@readyhedge.ie. We may require a photograph to be sent to us to verify the condition. We will do our utmost to resolve your complaint, and providing the plants have been kept in a suitable place and watered appropriately, we will replace them or refund you money without deduction other than the cost of our courier collection the plants from you.

- The plants must be returned in their original packaging with 10 days of delivery to you.
- We will not pay for the cost of delivery back to us for a cancellation.
- The goods remain your responsibility until we receive them.
- You may cancel your order but agreement must be secured from Us beforehand at info@readyhedge.ie.

9. General

You are fully responsible for care, maintenance and the welfare of all plants after delivery.

This contract will be governed by Irish law and any dispute handled in an Irish court.

We will try to keep the website up to date at all times but the data shown is for your information only. Pictures of plants on the website are broadly accurate but variations in colour, shape and size must be expected from living things. We reserve the right to make changes to this website at any time.

We shall not be liable to you in connection with any contract or otherwise for any loss of profit, anticipated savings or data that your business may suffer as a result of our breach of contract.

These terms and conditions do not affect your statutory rights as a consumer.

We accept no responsibility for that content accuracy of any websites that are linked to this website.

10. Copyright

None of our material may be used without our written permission but you may print a copy of pages connected with your order.

Unauthorized used of a trade mark is unlawful.